2003	2002	2001	2000

## 18 PERFORMANCE MEASURES

Disclosure of financial performance measures and efficiency performance measures under regulation 15 of the Electricity (Information Disclosure) Regulations 1999 as amended by the Electricity (Information Disclosure) Amendment Regulations 2000.

<ol> <li>Financial performance measure</li> </ol>
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(a)	Return on funds	2.94%	3.25%	8.61%	7.28%	
(b)	Return on equity	0.93%	1.06%	5.27%	4.75%	
(c)	Return on investment	1.90%	2.02%	10.44%	4.58%	
_						
2. E	Efficiency performance measures:					
(a)	Direct line costs per kilometre	\$1,090	\$821	\$793	\$842	
	Direct Expenditure	\$1,927,280	\$1,448,878	\$1,387,316	\$1,586,594	
	System Length	1,768	1,764	1,749	1,885	
(b)	Indirect line costs per electricity customer	\$54	\$54	\$54	\$52	
	Indirect Expenditure	\$1,107,857	\$1,093,645	\$1,086,717	\$1,022,052	
	Total consumers	20,510	20,293	20,050	19,824	

Disclosure of energy delivery efficiency performance measures under regulation 21 of the Electricity (Information Disclosure) Regulations 1999 as amended by the Electricity (Information Disclosure) Amendment Regulations 2000.

## 1. Energy Delivery efficiency performance measures:

(a)	Load factor (=a/b*c*100)	66.79	65.23 *	62.41 *	60.33
	a = kWh of electricity entering system	323,000,166	320,374,899 *	302,279,611 *	295,531,204
	b = Maximum demand	55,206	56,064 *	55,290	55,766
	c = Total number of hours in year	8,760	8,760	8,760	8,784
	* Restated to adjust for Transpower meter	ing error.			
(b)	Loss ratio (=a/b*100)	6.23	6.19 *	6.40 *	6.69
	a = losses in electricity in kWh	20,113,092	19,821,669 *	19,341,474 *	19,769,798
	b = kWh of electricity entering system	323,000,166	320,374,899 *	302,279,611 *	295,531,204
	* Restated to adjust for Transpower meter	ing error.			
(c)	Capacity utilisation (=a/b*100)	33.51	34.97 *	35.41	37.29
	a = Maximum demand	55,206	56,064 *	55,290	55,766
	b = Transformer Capacity	164,753	160,298	156,163	149,534
	* Restated to adjust for Transpower meter	ing error.			

		2003	2002	2001	2000
2.	Statistics				
(a)	System Length				
	Circuit Kilometres >11kV	0	0	0	0
	Circuit Kilometres 11kV	1,326	1,324	1,314	1,353
	Circuit Kilometres 400V	442	440	435	532
	Total	4.700	4 504		
	Total	1,768	1,764	1,749	1,885
(b)	System Length - Overhead				
	Circuit Kilometres >11kV	0	0	0	0
	Circuit Kilometres 11kV	1,291	1,289	1,283	1,309
	Circuit Kilometres 400V	361	361	360	402
	Total Overhead	1,652	1,650	1,643	1,711
(c)	System Length - Underground				
	Circuit Kilometres >11kV	0	0	0	0
	Circuit Kilometres 11kV	35	35	31	44
	Circuit Kilometres 400V	81	79	75	130
	Total Underground	116	114	106	174
(d)	Transformer Capacity (In Kilovolt Amperes)	164,753	160,298	156,163	149,534
(e)	Maximum Demand * Restated to adjust for Transpower metering	55,206 g error.	56,064 *	55,290	55,766
<b>(f)</b>	Total electricity entering the system before losses (in Kilowatt Hours) * Restated to adjust for Transpower metering	323,000,166 g error.	320,374,899 *	302,279,611 *	295,531,204
(g)	Electricity conveyed from the system after losses for each retailer.				
	Retailer 1	201,619,872	204.646.933 *	212,414,520 *	214.925.671
	Retailer 2	8,937,740	6,999,505	4,003,304	2,098,842
	Retailer 3	0	0	2,361,623	1,850,158
	Retailer 4	75,576,369	65,328,222	56,868,568	55,857,859
	Retailer 5	334,276	242,002	148,391	18,509
	Retailer 6	5,605,676	1,966,284	1,155,591	230,985
	Retailer 7	8,962,294	8,252,342	2,412,099	401,478
	Retailer 8	1,850,847	13,117,942	3,574,041	377,904
		302,887,074	300.553.230 *	282,938,137 *	275,761,406
	* Restated to adjust for Transpower metering		,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,
(h)	Total Customers	20,510	20,293	20,050	19,824

		2003	2002	2001	2000
(Infor	osure of reliability performance measures under re mation Disclosure) Regulations 1999 as amended osure) Amendment Regulations 2000.	_	•		
1	Total number of interruptions				
	Class A - Planned - by Transpower Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks Class D - Unplanned - by Transpower Class E - Unplanned - by Line Owner genera Class F - Unplanned - by other generation Class G - Unplanned - by another line owner Class H - Planned - by another line owner Class I - Any other loss of supply	0 122 111 1 0 0 3 0	0 149 103 1 0 0 2 0	0 140 109 1 0 0 6 0	0 223 107 2 0 0 0 0
	Total	237	255	256	332
2	Interruption targets for 2003 / 2004 Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks	75 103			
3	Average interruption targets for 2003 / 2004 to 3 Class B - Planned - by Waipa Networks	2007 / 2008 ye 66	ars		
	Class C - Unplanned - by Waipa Networks	98			
4	Proportion of Class C interruptions not restored	within: (=a/b*	100)		
	3 Hours a = number of interruptions restored within 3 b = Total number of Class C interruptions 24 Hours	23% 25 111 0%	30% 31 103 0%	18% 20 109 0%	18% 19 107 0%
	a = number of interruptions restored within 24 b = Total number of Class C interruptions	0 111	0 103	0 109	0 107
5 (a	The total number of faults per 100 circuit kilome				101
	11kV	8.37	7.78	8.30	7.91
(b	Target for 2003 / 2004 year				
	11kV	7.77			
(c)	Average Target for 2003 / 2004 to 2007 / 2008	years			
	11kV	7.39			
6	The total number of faults per 100 circuit kilome electric line	tres of underg	round prescribe	d voltage	
	11kV	0.00	0.00	3.23	2.27
7	The total number of faults per 100 circuit kilome electric line	etres of overhea	ad prescribed vo	oltage	
	11kV	8.60	7.99	8.42	8.10

## WAIPA NETWORKS LIMITED - LINES BUSINESS

		2003	2002	2001	2000
8	The SAIDI for the total number of interruption	247.32	374.96	280.18	300.44
9	SAIDI targets for 2003 / 2004				
	Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks	38 168			
10	Average SAIDI target for 2003 / 2004 to 2007 /	2008 years			
	Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks	34 154			
11	The SAIDI for the total number of interruptions of	within each inte	erruption class		
	Class A - Planned - by Transpower Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks Class D - Unplanned - by Transpower Class E - Unplanned - by Line Owner genera Class F - Unplanned - by other generation Class G - Unplanned - by another line owner Class H - Planned - by another line owner Class I - Any other loss of supply	0.00 73.74 162.40 4.49 0.00 0.00 6.69 0.00 0.00	0.00 150.46 198.80 20.17 0.00 0.00 5.53 0.00 0.00	0.00 93.97 151.68 26.90 0.00 0.00 7.63 0.00 0.00	0.00 94.14 199.49 6.81 0.00 0.00 0.00 0.00
12	The SAIFI for the total number of interruption	4.21	3.88	4.05	3.99
13	SAIFI targets for 2003 / 2004				
	Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks	0.15 2.5 <del>4</del>			
14	Average SAIFI target for 2003 / 2004 to 2007 / 2	2008 years			
	Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks	0.14 2.40			
15	The SAIFI for the total number of interruptions v	vithin each inte	rruption class		
	Class A - Planned - by Transpower Class B - Planned - by Waipa Networks Class C - Unplanned - by Waipa Networks Class D - Unplanned - by Transpower Class E - Unplanned - by Line Owner genera Class F - Unplanned - by other generation Class G - Unplanned - by another line owner Class H - Planned - by another line owner Class I - Any other loss of supply	0.00 0.32 3.23 0.56 0.00 0.00 0.10 0.00	0.00 0.62 2.62 0.58 0.00 0.00 0.06 0.00	0.00 0.44 2.85 0.58 0.00 0.00 0.18 0.00 0.00	0.00 0.63 2.22 1.14 0.00 0.00 0.00 0.00 0.00

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		2003	2002	2001	2000
16	The CAIDI for the total number of interruption	59	97	69	75
17	CAIDI targets for 2003 / 2004				
	Class B - Planned - by Waipa Networks	250			
	Class C - Unplanned - by Waipa Networks	66			
18	Average CAIDI Target for 2003 / 2004 to 2007	/ 2008 years			
	Class B - Planned - by Waipa Networks	250			
	Class C - Unplanned - by Waipa Networks	64			
19	The CAIDI for the total number of interruptions	within each int	erruption class		
	Class A - Planned - by Transpower	0	0	0	0
	Class B - Planned - by Waipa Networks	232	245	215	150
	Class C - Unplanned - by Waipa Networks	50	76	53	90
	Class D - Unplanned - by Transpower	8	35	46	6
	Class E - Unplanned - by Line Owner genera	0	0	0	0
	Class F - Unplanned - by other generation	0	0	0	0
	Class G - Unplanned - by another line owner	65	92	42	0
	Class H - Planned - by another line owner	0	0	0	0
	Class I - Any other loss of supply	0	0	0	0